# State of the Florida Market Christine Ashburn Chief – Communications, Legislative and External Affairs



## U.S. Residual Markets

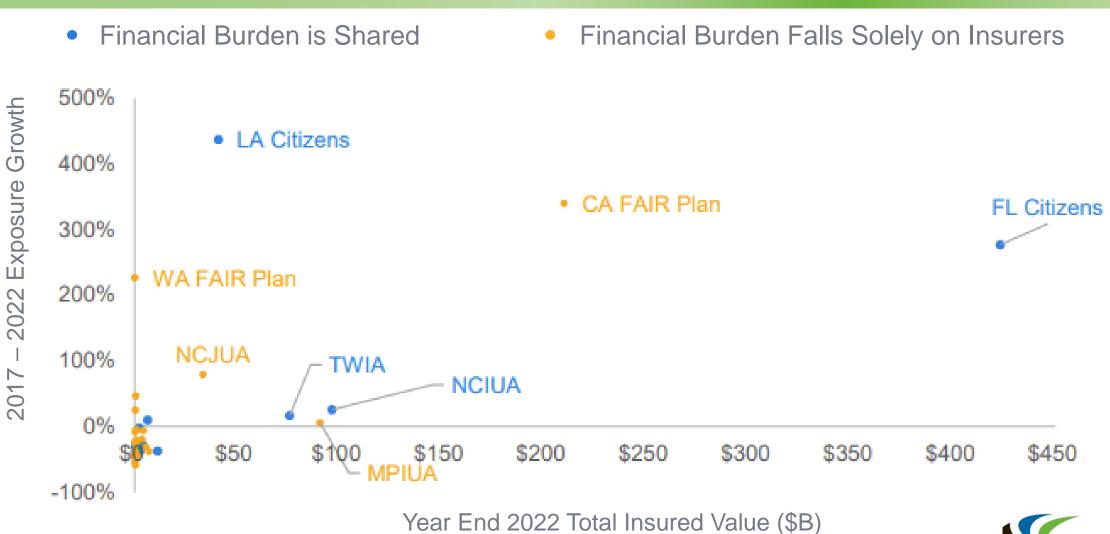
#### Fair Access to Insurance Requirements Plan Report

State	Policies in Force	Exposure (\$000)		% of Total Exposure
Florida	1,220,897	\$	422,953,352	51%
California	261,421	\$	209,808,071	25%
Massachusetts	197,177	\$	90,572,584	11%
Louisiana	154,507	\$	40,935,450	5%
North Carolina	218,506	\$	33,404,590	4%
Texas	66,488	\$	11,301,744	1%
New York	23,197	\$	6,892,000	1%

PIPSO Reports. (2023, June). Property Insurance Plans Service Office, Inc.

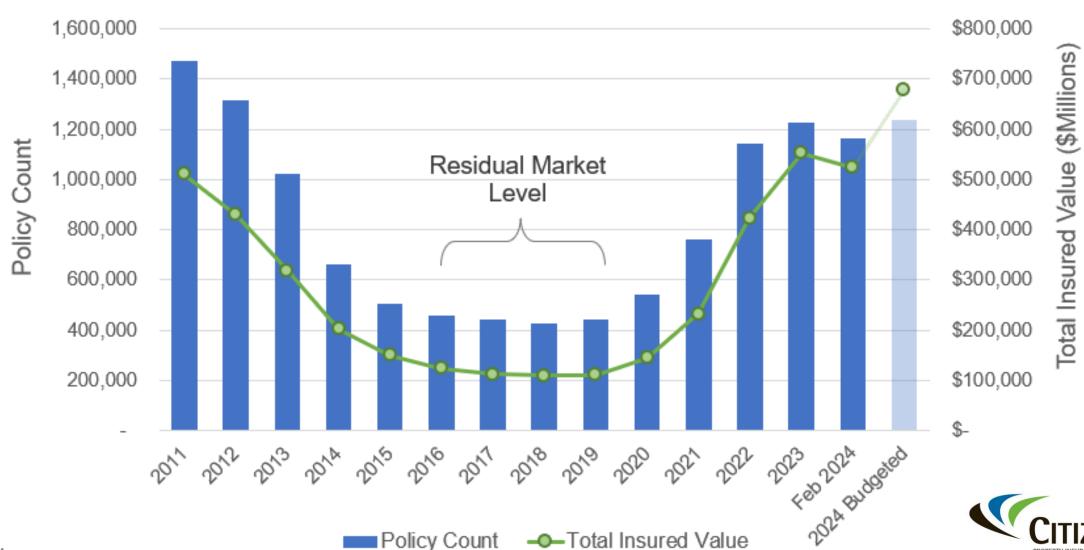


## U.S. Residential Market Plans Size and Growth





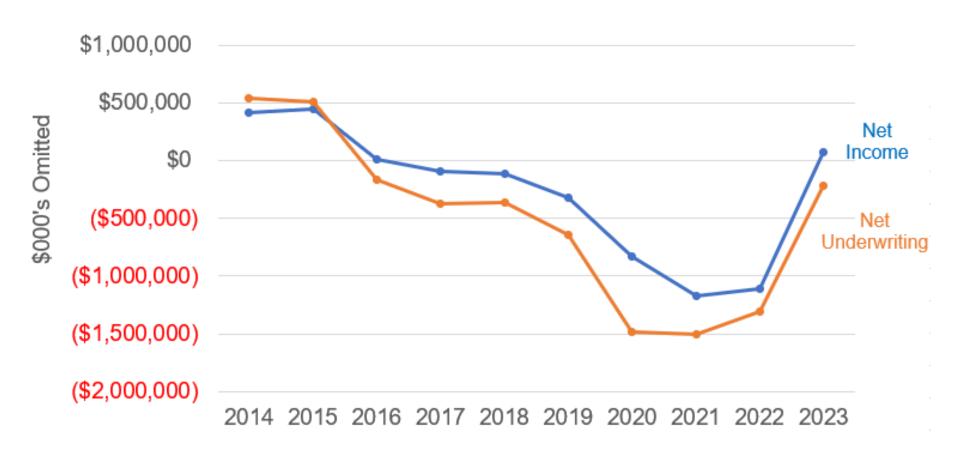
# Policy Count and Total Insured Value



# Early Signs of Property Insurance Market Improvement

- The Office of Insurance Regulation has approved 8 property insurance company actions, including 7 additional insurers.
- Increased depopulation activity.
- Companies are expanding new business in Florida.
- Citizens' new non-catastrophe litigated cases being filed through July 2023 were down 20% compared to 2022.
- Reinsurance availability for the 2023 hurricane season was more favorable than initially anticipated.

## State of the Market



Source: S&P Global Market Intelligence



## Financials for Selected FL Property Insurers

#### Insolvent Carriers are Included (\$000)

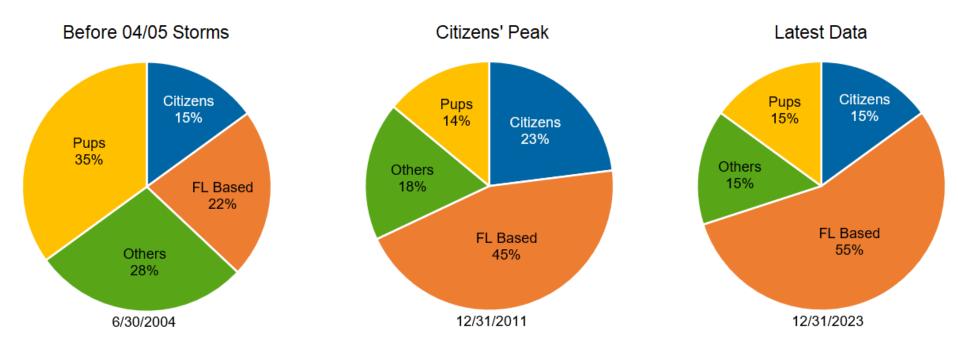
	2019	2020	2021	2022	2023
Underwriting Gain / (Loss)	(\$646,061)	(\$1,485,029)	(\$1,505,423)	(\$1,305,536)	(\$218,663)
Net Income	(\$318,675)	(\$827,940)	(\$1,171,881)	(\$1,115,399)	\$69,141
Surplus	\$4,055,102	\$3,860,653	\$4,123,467	\$4,218,367	\$4,723,182
Direct Written Premium	\$12,059,997	\$13,738,455	\$15,002,410	\$16,149,039	\$17,995,793
Contributed Capital	\$268,749	\$625,976	\$1,314,109	\$1,291,953	\$420,976

Source: S&P Global Market Intelligence



### State of the Market

#### FL Residential Property Insurance Market



Pups FL Based Others FL only subsidiaries of major national writers
FL domiciled companies where majority only write in state
National writers

#### Notes:

- 1) Includes admitted insurers only
- 2) Based on insured value for policies with wind coverage
- 3) Percentages may not add up to 100% due to rounding
- 4) Source: Quarterly and Supplemental Reporting System Reports. FL Office of Insurance Regulation



## Market Financials for Selected Florida Property Insurers

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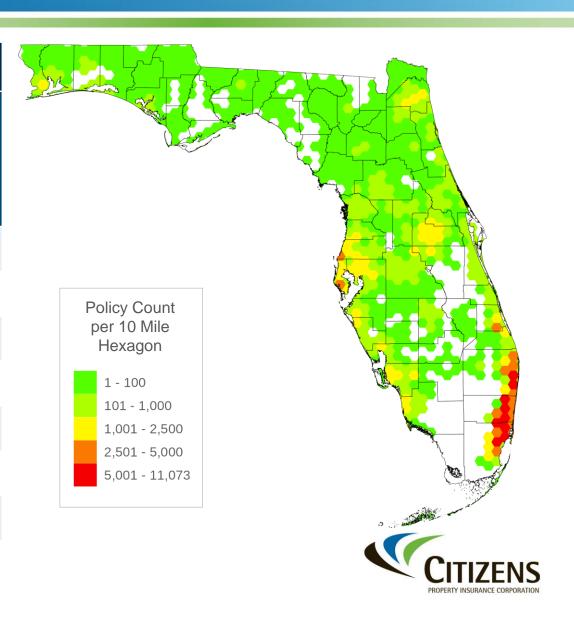
	3Q 2019	3Q 2020	3Q 2021	3Q 2022	3Q 2023
Underwriting Gain / (Loss)	(\$375,273)	(\$1,120,680)	(\$1,205,963)	(\$1,224,936)	(\$545,319)
Net Income	(\$143,243)	(\$633,292)	(\$917,176)	(\$1,046,998)	(\$237,057)
Surplus	\$4,089,404	\$3,723,515	\$3,669,730	\$4,033,117	\$4,197,212
Direct Written Premium	\$9,234,985	\$10,434,942	\$11,495,485	\$12,350,482	\$13,924,935
Contributed Capital	\$125,166	\$200,027	\$649,629	\$1,024,279	\$263,141



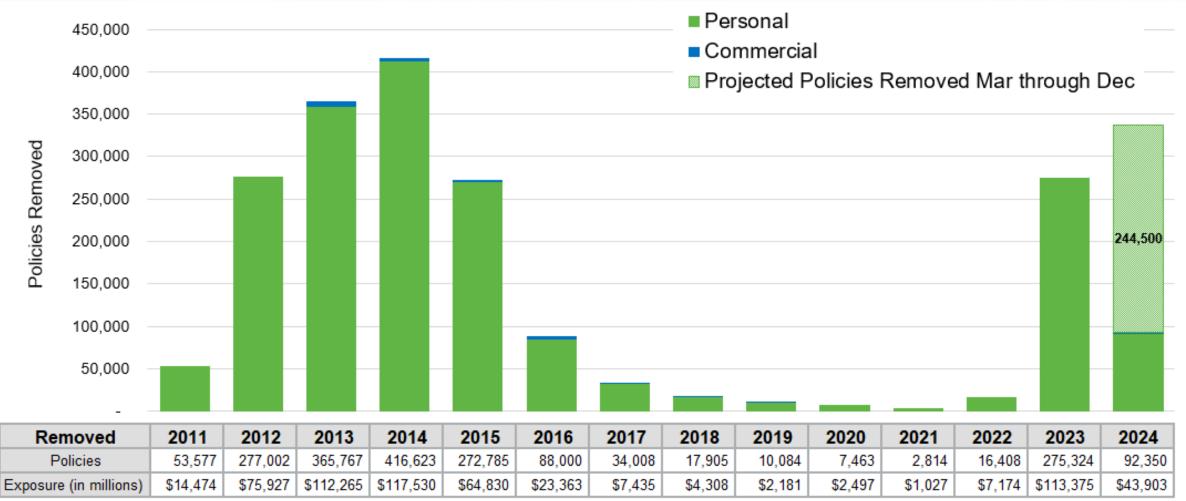
# Depopulation

Policies Assumed in 2023				
Assumption Date	Number Office of Insurance Regulation Approved	*Policyholder Choice Letters Mailed	Number Assumed on Day of Assumption	
4/18/2023	20,000	26,335	4,573	
6/20/2023	46,218	18,760	17,239	
8/22/2023	26,000	27,689	8,836	
10/17/2023	184,000	311,310	99,773	
11/21/2023	202,399	179,747	92,886	
12/19/2023	168,000	86,620	52,017	
Total	646,617	650,461	275,324	

<sup>\*</sup>Total letters mailed, one per policy. Multiple offers may be contained in a single mailing



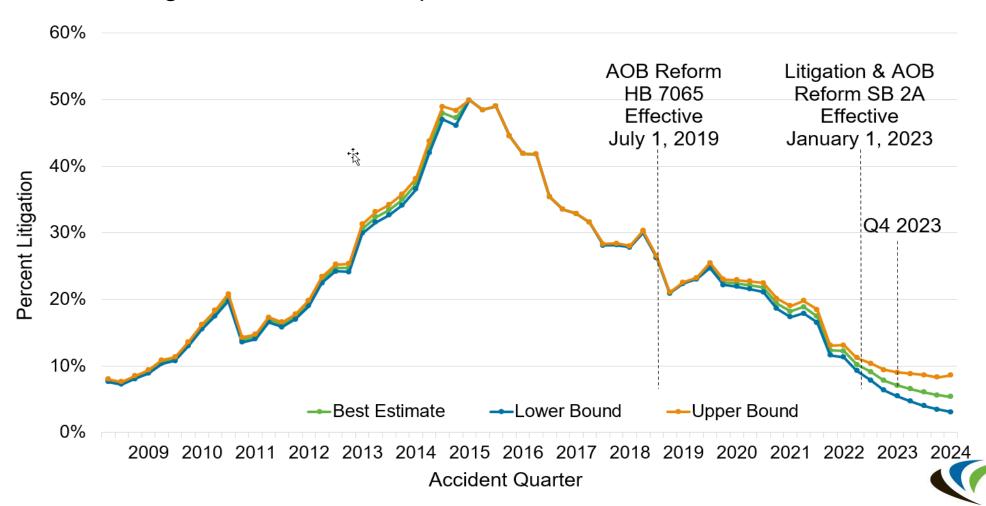
# Historical Depopulation





## Litigation and Assignment of Benefit (AOB) Rates

#### Percent Litigated Non-Catastrophe Water Claims HO-3 and DP-3 Policies



# 2024 Legislative Changes

- Limits Citizens' flood insurance eligibility requirement to dwelling policies available through the National Flood Insurance Program. Effective upon becoming law.
- Requires that an agent be appointed with at least 3 admitted carriers to be appointed with Citizens (current law requires 1 appointment in the admitted market).
- Allows Citizens to share data with the National Insurance Crime Bureau (NICB) provided that the NICB maintains the confidentiality of such documents.
- Allows Surplus Lines insurers to participate in Citizens' depopulation program for non-primary residences that are also non-homesteaded properties.
- Allows a residential property owner to cancel a contract to replace or repair a roof without penalty
  or obligation within a certain timeframe, if the contract was entered into from damage caused by an
  event subject to a declaration of emergency. requires certain disclosure by the contractor in such
  contracts.