

NCOIL Presentation July 2022

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A Challenge in need of a Solution

- Insurance is not trusted
 - Statistic 93% of Americans do NOT trust insurance¹
 - Consider People do NOT trust a product whose principal purpose is to protect them
 - As many as 10-30% of insurance claims are "exaggerated"
 - Insurance Innovation to date
 - Incremental process improvement. In 2001 the industry expense ratio was 27%, twenty years later, 26%, so is it working?
 - Distribution innovation
 - Data Innovation

Due to regulatory barriers, most have avoided core function innovation that provides increased product availability, AND improved solvency, which would benefit your voters most



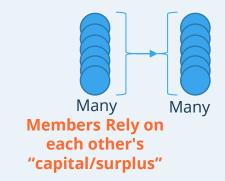
How Eusoh Works

Decentralization via advanced digital payments

 Conventional Insurance Flow of Funds: Many-to-One-to-Many



Eusoh: Flow of Funds Many-to-Many



- Eusoh relies on **Distributed Surplus** across the membership
- Eusoh solves for:
 - Surplus relief, allowing an industry to cover more as a whole
 - Aligning interests, controlling moral hazard
 - Eliminating credit risk



Our Story, a small but diligent launch

- Incorporated 2017, went live in 2018 for consumers
- Small startup raised \$4.5M
- Did a full legal due diligence (i.e. how do we follow legal precedences)
 - >20% of our funding went to legal due diligence
- Model is genuinely new -
 - No Certificate of Authority is achievable for Eusoh. It is impossible to achieve under current regulations because we are not insurance. We hold zero surplus. But regulators want to assert that we are.
 - We Researched:
 - What are other alternative models that have been recognized under the law and how did they get there?
 - How did they achieve that?
 - o What are the legal requirements to not break FinCEN and MSB rules?
 - What are the financial requirements?
 - Partnering with WillisRe for actuarial validation and modelling prior to launch

Consider this: We have fit none of the requirements that allow us to even apply for a certificate of authority, yet the regulators insist we are insurance. To clarify - by legal statute, we don't meet the defined requirements to even apply to be insurance, yet the very same people that advise us we do not fit the definition, are asserting we do.



Top 3 Global Reinsurance Broker's analysis showed lower costs and claims sustained over three years

Lower Premiums



Smaller Average Claims, Lower Frequency





Yet, Eusoh needs to sell its pet book

- Despite our successes:
 - BBB business rating of A+
 - Forbes 100 list as most customer Centric company in America
 - User validation of how they stay on, even after their pet passes
- In the process of selling pet consumer book and winding down that product segment
- Our first obligation is to our loyal membership
- Our members will be offered a traditional model we have vetted carefully and strongly support
- Why? We could not afford the legal regulatory burden between numerous states that want to fit us to a known model



Forbes

2022 - Listed on Forbes Top 100 Customer-Centric Companies



2021 - Listed in Business Insider's Best Coverage in 2021



TESTIMONIALS







"I've never experienced such great customer service. The onboarding process for our company and employees was fast, easy, and fun. Our team has only great feedback to share regarding the experience with Eusoh."

DEREK R.

CFO of **** Inc. Pet Parent of Miles



"The community based, no premiums, amazing customer service Eusoh way is AMAZING. This is what insurance is supposed to be. We see the same vet we always have. It's so easy to submit expenses & we love our group. 10/10 for Eusoh!"

JANA S. Pet Parent of Daisy







Thank you to all—especially the Small Breed Dog Lovers group. My mini-Dachshund, Myles, died (at 14) recently of Lymphoma. It's quite a loss, but being part of Eusoh gave me so much peace of mind. I joined Eusoh because the insurance industry takes emotional advantage of owners as pets age. It's a one-sided relationship. Eusoh is better in every possible measure and I will continue to refer others. I'll be back when my heart recovers and I have another dog in my life. Thank you!

152 days ago









We lost our Molly last week. Her cancer battle was short and fierce...only about 3 weeks after her lymphoma diagnosis. We miss her immensely, and her absence is palpable. But we know we've been part of a wonderful community at Eusoh. In Molly's honor, we'd like to keep her membership active for several more months to help those in our community continue to take care of their fur babies. Our best to y'all always.



Shervin

We decided Daisy was a good fit for a long time friend of mine who had lost her dog of 14 years. She was devastated and looking for some comfort at a very tough time. My kids agreed to offer our dog to my friend so long as we could have frequent visits. Despite not having a dog, we are keeping our membership to help with the community and try to build up more awareness of the awesomeness of Eusoh!



Annalisa



Thank you so much to the Eusoh community. I really believe this is the best and most ethical insurance model. My cat Rapunzel sadly had to pass on yesterday, and Eusoh helped me stay afloat this month. I want to stay a member for a bit longer to continue giving back to this community, especially because I know most traditional insurances wouldn't have helped a dime for her. I am encouraging all my friends (most with young healthy cats) to join in as well. THANK you for caring for every animal..

4 days ago





185 days ago

EUSOH AWARDS AND RECOGNITION



Forbes

INSIDER



2021 - Listed in HelloBark's Best Coverage for Dogs

helloBARK!



2021 - Won Canine Journal's Best Pet Coverage

2022 - Listed on Forbes Top 100 Customer-Centric Companies

2021 - Listed in Business Insider's Best Coverage in 2021 2022- Listed by amNY as Editor's Choice - Best Pet Coverage



2021 - Listed by Philly Voice as #1 Editor's Choice for Pet Protection



2021 - Listed in Top 300 Insurtech Startup Index



2019 Participant in Moderne Ventures Passport Program



2019 Finalist for Digital Insurer's Startup Insurtech Award



2020 Presenter at Exec Insurtech Conference



2018 North American Top 100 Winner



2018 Presenter at Startup Intelligence Osservatorio of Politecnico di Milano in Milan, Italy

The Tech Tribune

2022 Honoree - Top 10 Best Tech Startups in Beverly Hills



2019 Participant in Accathon Capital's Innovation Journey to China

EUSOH ALSO FEATURED ON:







BUSINESS



Conclusion - Voters are out a viable solution

- Why?
 - Small startup can't afford the regulatory burden
- Insurance Companies
 - Not nimble
 - Slow to innovate
 - Have the funding with no incentive to innovate

What is next for Eusoh is deploying our now proven technology to develop a healthcare solution for the very broken US market.



Model Sandbox - What it should include

- 1. A national ombudsman, "navigator" to act as a resource, "help you", not "gotcha"
- 2. Acceptance of alternative means to meet solvency requirements
 - a. Bond
 - b. Reinsurance policy
 - c. Paper of another insurer
 - d. Letters of credit
 - e. Hard capital
- 3. Reciprocity across states (i.e. Universal Sandbox acceptance)
- 4. A path to legislative approval across the states if,
 - a. Shows that it is a valid concept that works
 - b. Succeeds on meeting KPIs for validity

Most importantly, help the people the industry is meant to serve.



2 eusoh

Thank you for your time. Let's keep in touch:

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