

Public Consulting Group

- Section 8 – Consider including a requirement that carriers provide information regarding the fact that any applicable ancillary service providers within an in-network hospital may not be within the network themselves and notify individuals of a provider’s obligation to provide information about any ancillary providers (pursuant to Section 9) and how to confirm network status. This could be a specific notice listing the relevant ancillary service providers that are / are not within the individual’s plan’s network based on the prior authorization request or a more general notice that certain ancillary providers may not be in-network and they should confirm each specific providers’ status.
- Section 13 – Consider including a requirement that carriers include in the prior authorization notice information about the enrollee’s right to request information about the network status of the provider (pursuant to Section 8).
- Section 14 – Some states are considering requiring carriers to specify in their provider directories which each service a facility provides is in-network if not all services are and notice that certain providers (including ancillary service providers) that provide services within the facility may not be within the network themselves and information about how to confirm provider network status.