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Insurance & A Culture of Preparedness

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In 2016 and 2017, we enhanced the NFIP claims process to help disaster survivors quickly get back on their feet

90,200

claims submitted from Harvey

30,800

claims submitted from Irma

500+

claims submitted from Maria



\$9.1 billion

to Hurricane Harvey, Hurricane Irma, and Hurricane Maria disaster survivors



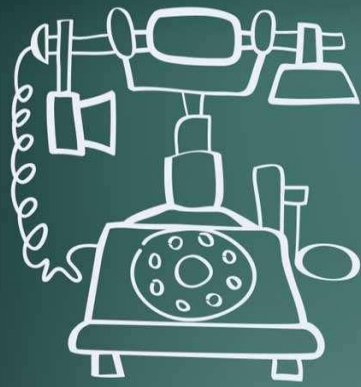
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NATIONAL FLOOD
INSURANCE PROGRAM



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We must change the social norm around flood insurance

- People pay to insure their cars, their health, their lives, their businesses, and their homes from fire, wind, and hail- why not from flood?
- It's in all of our best interests to build more resiliency in our communities and flood insurance is one sure way to do that.
- We've set an ambitious goal for ourselves and the NFIP in the hopes of changing national thinking around flood insurance.



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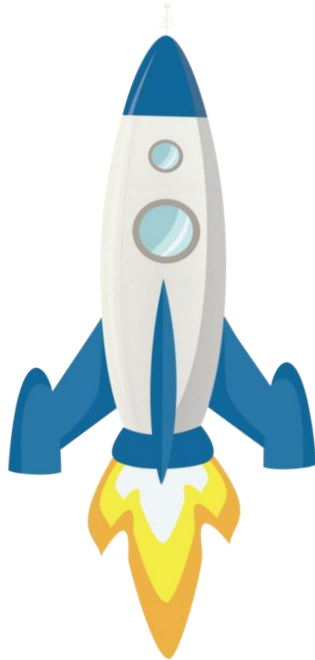


Reauthorization

- Has to happen On-time (March 23)
- Importance to real estate industry
- Has to be multi-year
- Has to include a way for NFIP to be financially sustainable
- We want to improve Customer Experience, Congress could give greater flexibility



Double Contracts In Force



**Quadruple the
Investment in mitigation**



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“Insurance is the first line of defense for disaster recovery.”

Brock Long
FEMA Administrator



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